

Policy for Collecting Children from School



Love, Learn and Grow Together

At Foston and Terrington Church of England Schools our commitment to promoting sustainability, affirming diversity, embracing community, and inspiring creativity, is rooted in the words of St Paul who wrote, 'The fruit of the Spirit is love, joy, peace, patience, kindness, goodness, faithfulness, gentleness, and self-control' (Galatians 5 v 22-23). Our core Christian values, love, joy, patience, and self-control are fostered in the pupils and staff building an ethos where all can flourish.

At Stillington and Langton Primary Schools our commitment to promoting sustainability, affirming diversity, embracing community, and inspiring creativity is rooted in the core values of love, joy, patience, and self-control. These core values are fostered in the pupils and staff, building an ethos where all can flourish.

Agreed by the Governing Board: September 2025

Next Review: September 2026

Purpose

To ensure the safeguarding of all children, it is essential that the school has a procedure in place for the safe collection of all children at the end of a school day, and guidance for parents in the event of them being late/unable to collect their child.

Aims

- To keep children safe.
- To ensure that all members of the school community are aware of the correct procedures for the end of the school day.
- To highlight the importance of maintaining clear lines of communication and up-to-date contact details.

Policy

The school expects children to be collected at the end of the school day, which is:

	Foston	Langton	Stillington	Terrington
EYFS / KS1	3.30pm	3.30pm	3:30pm	3.30pm
KS2	3.30pm	3.30pm	3:30pm	3.30pm

The school gates are opened at the end of the school day. Parents are reminded to keep the area around the classroom doors clear to enable children to make a safe exit.

Children in Key Stage One are let out of class at the end of the day and handed over to their parent/carer. Parents/carers are expected to wait in the playground to collect their child.

Children in Key Stage Two are let out of class accompanied by the class teacher
Parents/carers are expected to wait in the playground to collect their child.

KS2 children may walk home on their own as long as the class teacher has been made aware by email or in writing.

If the person expected to collect the child is not there, the child will inform the class teacher on the playground. Any child not collected within **5** minutes will be taken to after school club and should be collected from there.

Please refer to Guidance for Parents within this policy for the procedure beyond this point.

Guidance for parents/carers in the event of a parent/carer not arriving to collect their child at the end of the school day

As a parent/carer, it is your responsibility to ensure that your child is collected at the end of the school day.

Please ensure that the school has up-to-date telephone numbers to contact you in an emergency.

If you are unexpectedly delayed and are unable to collect or will be late collecting your child from school, please contact the school immediately.

If you arrange for another adult to collect your child, you must let the school know the details of that person.

If you are unable to arrange for another adult to collect your child, then the school will look after your child/ren until the end of after school club.

If you or an identified adult has not arrived by **30** minutes after the arranged pick-up time to collect your child, the school will contact the Customer Service Centre (Children's Social Care).

If a parent/carer does not arrive to collect their child/ren at the end of the school day and the school has not been made aware of alternative arrangements, school will take the following steps:

- The teacher will bring the child/ren inside and ensure they are supervised.
- Children who have not been collected by the end of the school day will be supervised in after school club.
- A member of staff will check with the office whether the parent/carer has telephoned and left instructions or an estimated time of arrival.
- If no contact has been made by the parent/carer, a member of staff will attempt to contact the parent/carer and the emergency contacts by telephone.
- Where appropriate, a member of staff will sensitively ask the child whether there is a reason that could account for their parent/carer being late.
- Where appropriate, a member of staff will ask the child if they have any additional contact information.
- School will continue to try and contact the parent/carer and the emergency contact/s.
- If contact cannot be made with the parent/carer or the emergency contact/s by 30 minutes after the arranged pick-up time, school will contact the Customer Service Centre (Children's Social Care).
- In an emergency, school will contact the police.
- We will not allow your child to be taken home by another adult unless this has previously been arranged by the parent/carer and s/he has given permission.

This policy will be reviewed every 3 years, or earlier if there are any relevant changes, and will be available on the school's website

Parents will be informed of the policy for collecting children from school through the schools' websites.